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# Regulatory and Data Privacy Aspects of FinTech / InsurTech

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# Topics

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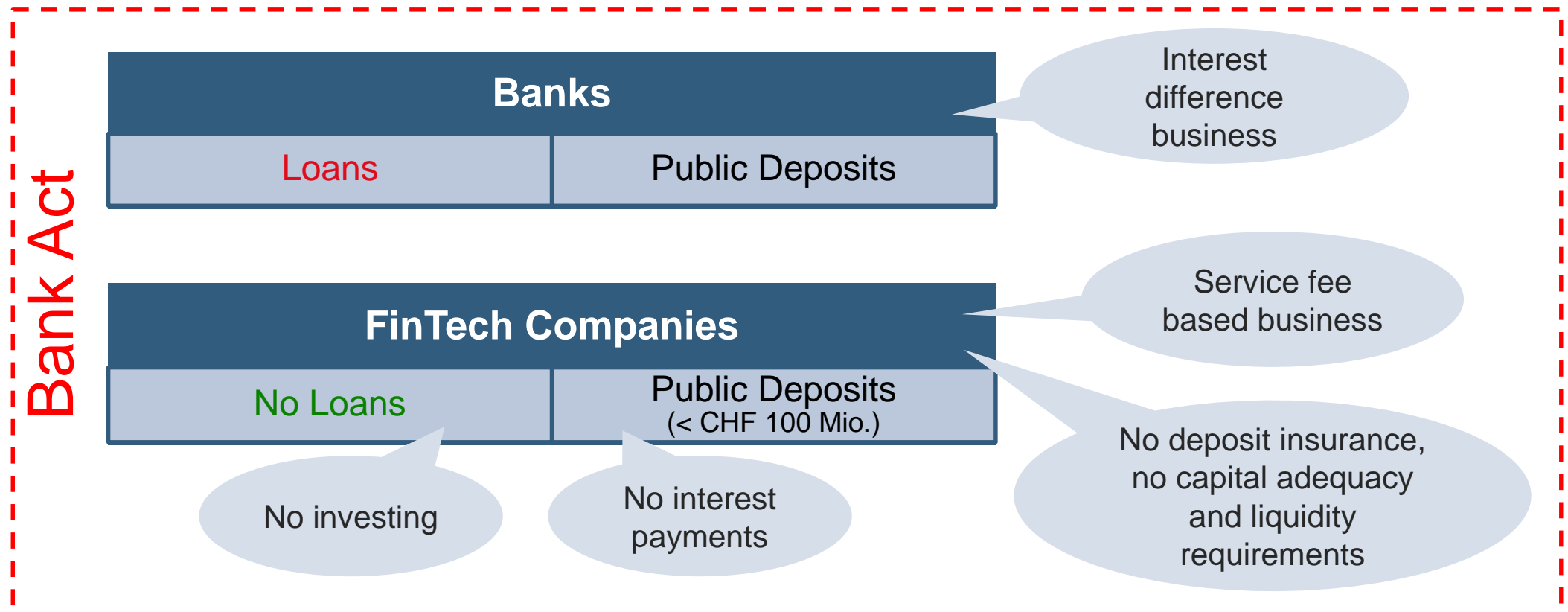
- FinTech Licence – Banking – Insurance – InsurTech
- M&A in InsurTech
- Outsourcing
- Data Processing Principles
- Cross-Border Data Transfer
- Cloud Computing
- Big Data & Data Privacy
- Internet of Things
- Blockchain, Data Privacy & Financial Market Regulations



**FinTech Licence – Banking – Insurance – InsurTech**

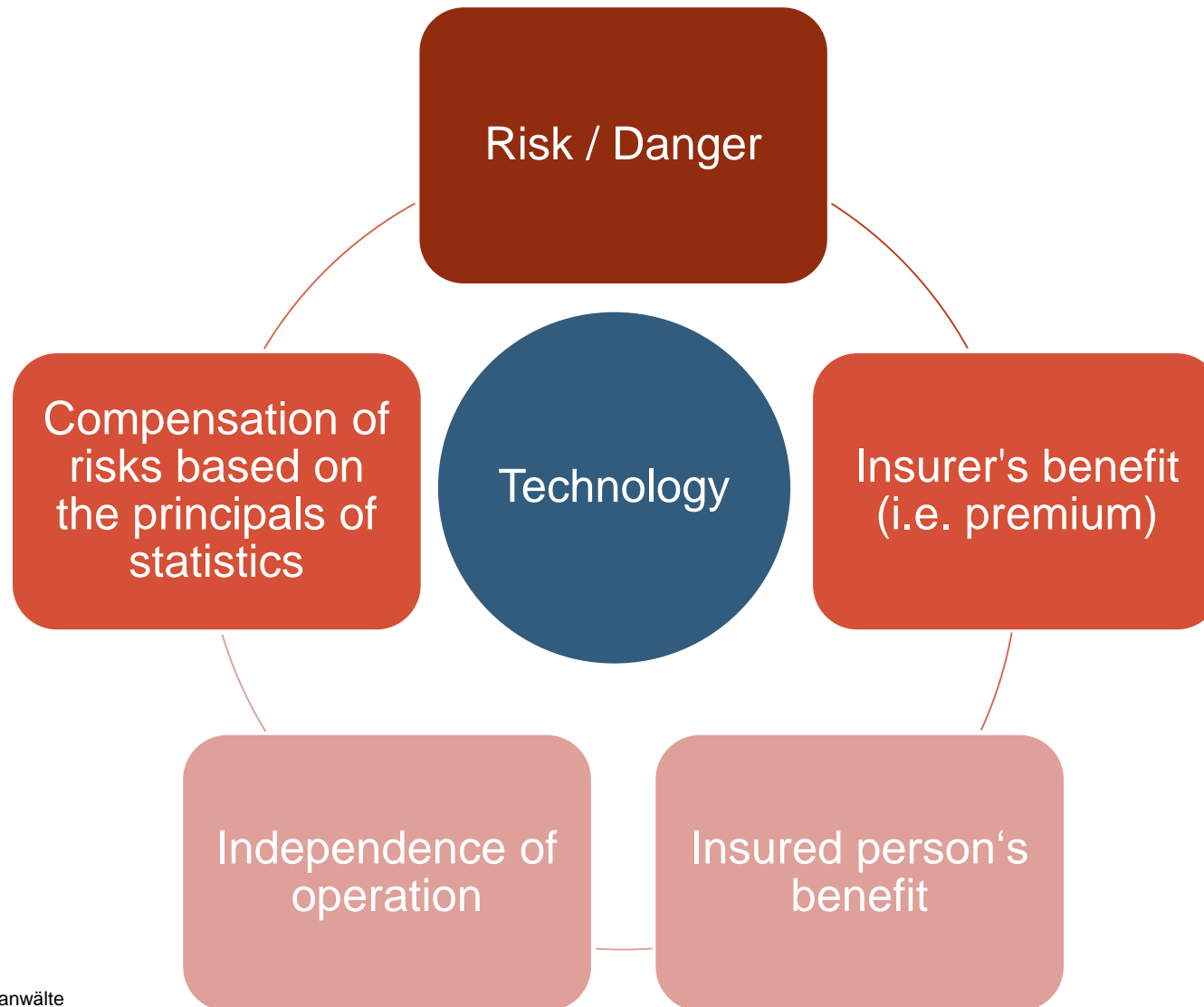
## FinTech Licence (Banking Licence «light») since 1.1.2019

- Aim: reducing market entry barriers for fintech companies
- Business model comparison between banks and fintech companies:



# Insurance Business – 5 Elements – also Applicable to InsurTech Companies

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## FinTech vs. InsurTech – Example

### FinTech / Banking:

- **Bank guarantee business** (“Garantiegeschäft”):
- Securing the repayment of a loan by means of a bank guarantee to the benefit of third persons

### InsurTech / Insurance:

- **Credit Insurance** (“Kreditversicherung”):
- Covering for damage caused by non-performance of a third party

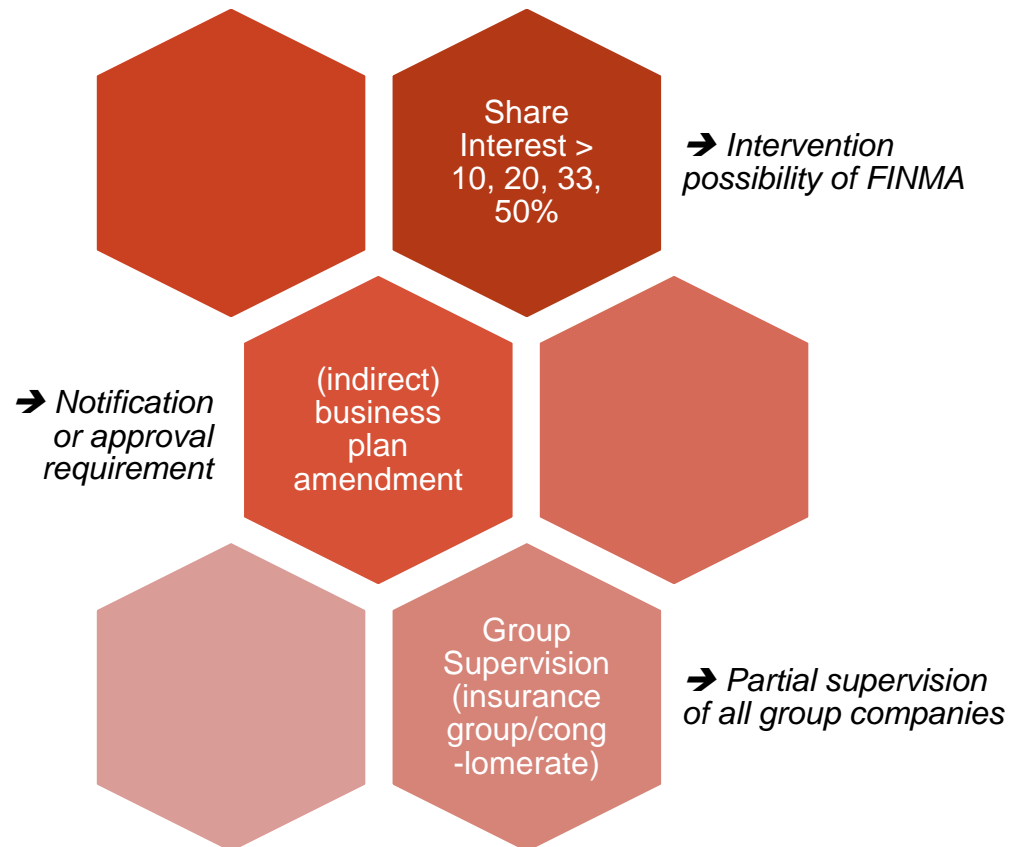
Both activities are similar from an economic perspective and both activities fulfil the 5 key elements of insurance business

**➔ Not always clear differentiation between banking and insurance business possible**

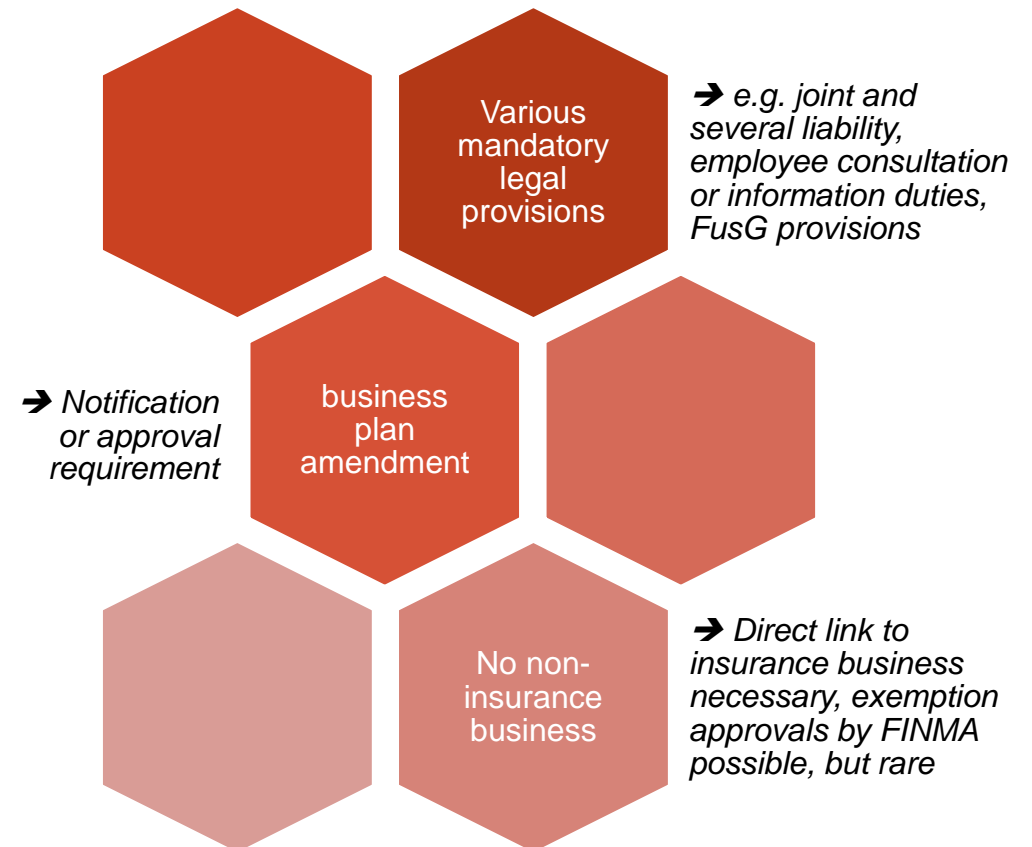


# Buying InsurTech Competence – M&A Transactions in InsurTech

## Buying InsurTech by **Share Deal**:



## **Asset Deal** – Transfer of Technology:







**Outsourcing**

# Outsourcing to FinTech/InsurTech Companies

## Code of Obligations

- Art. 716a CO: non-transferable and irrevocable duties of the Board of Directors

## Data Protection Act

- Principle regarding the protection of personal data

## Anti-Money Laundering Act

- Delegation of AML duties of care
- Outsourcing of internal AML commission

## Banking Act

- FINMA-Circ. 18/3 Outsourcing – Banks and Insurance Companies
- Bank client secrecy

## Insurance Supervision Act

- FINMA-Circ. 18/3 Outsourcing – Banks and Insurance Companies
- Filing and approval of amended business plan with/by FINMA

# Data Processing Principles



# Data Processing Principles

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Principle of Transparency

Principle of Data Minimization

Purpose Limitation

Justification for Data Processing (Consent, Legitimate Interests)

Anonymized Data

Prohibition of Automated Individual Decision-Making without Legal Justification



**Cross-Border Data Transfer**

# Cross-Border Data Transfer

## Switzerland

- Transfer to countries with adequate data protection laws: No specific safeguards
- Countries without adequate data protection laws – contractual safeguards or consent of the person concerned
- Sample outsourcing agreement of Swiss Federal Data Protection and Information Commissioner or EU Standard Contractual Clauses
- Since April 2017: U.S.-Swiss Privacy Shield Framework certification

## EU

- Similar legal framework
- EU-U.S. Privacy Shield Framework



# Cloud Computing

# Cloud Computing & Data Privacy

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- Main Issues:

Where is the data stored

Who has access to the data?

Standard contracts of cloud service providers

Statutory or contractual confidentiality duties



# Cloud Computing in Banking: Guidelines of SwissBanking

- SwissBanking, “**Cloud Guidelines: A guide to secure cloud banking**”, 26 March 2019
- Four main areas covered by the Guidelines:

## Governance

- Choosing the cloud provider and its subcontractors, consent to a change of subcontractor

## Data Processing

- Processing data on bank clients and bank-client confidentiality

## Authorities and Proceedings

- Transparency and collaboration between institutions and cloud providers with regard to measures ordered by the authorities and the courts

## Audit

- Auditing the cloud services and the cloud infrastructure used to deliver them

# Big Data & Data Privacy

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# Big Data & Data Privacy

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## Big Data (Gartner IT):

*High-volume, high-velocity and high variety information assets that demand cost-effective, innovative forms of information processing for enhanced insight and decision making*

## Artificial Intelligence:

*The analysis of data to model some aspect of the world. Inferences from these models are then used to predict and anticipate possible future events*

## Machine Learning:

*The set of techniques and tools that allow computers to think by creating mathematical algorithms based on accumulated data*

# Big Data & Data Privacy

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## Distinctive Aspects of Big Data

- Use of algorithms
- Opacity of the processing («black box»)
- Tendency to collect all the data
- Repurposing of data
- Use of new types of data

## New Types of Data

- Provided Data: Given by individuals
- Observed Data: Collected by tracking tools, IoT
- Derived Data: Produced from other data
- Inferred Data: Produced by more complex analysis

# Big Data & Data Privacy

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## Data Processing Principles affected by Big Data

- Transparency Principle
- Limitation of Purpose
- Principle of Data Minimization
- Information Duties
- Consent Conditions

## Privacy Paradox

## Big Data with Data Privacy

## Use of Privacy Enhancing Technologies

# Blockchain, Data Privacy & Financial Market Regulations



# Blockchain – Tokens & Financial Market Regulations

## Utility Token

- Very versatile / customizable
- Digital access rights to applications or services;
- “fuel” of platform

- Equity of issuer
- Profit based (dividends)
- Shares / participation certificates

Utility

Equity-like

- No claims / rights against issuer
- Means of payment
- Exchange into other currencies

Crypto-currency

Debt-like

- Liability of issuer
- Repayment obligation
- Loans / derivatives / structured products

Participation Right

## Payment Token

- Revenue based (turnover of issuer, not dividends)
- No equity of issuer

## Asset Token

# Blockchain & Data Privacy

## Two-Sided Medal

- Blockchains enhance data privacy
- Blockchains raise data privacy concerns

## Challenges and Benefits of Blockchains

- Blockchains are decentralized and distributed: Who is the data controller?
- Blockchains are public and transparent
- Blockchains are non-editable: Right to rectify and right to be forgotten?

## Blockchains Enhance Data Privacy

- Enhanced data security: Blockchains are decentralized and distributed – no single points of failure; use of encryption
- Better data control because blockchains are public and transparent
- Pseudonymity and data minimization (public key of sender and recipient, cryptographic hash of transaction content, time stamp)



# Blockchain & Data Privacy

## Data Privacy Issues Raised by Blockchains

- Who is the controller of personal data on the blockchain?
- Which laws should be applied to blockchain technology?
- What constitutes personal data in the blockchain context?  
Are public keys personal data? Anonymization or just pseudonymization?
- Purpose Limitation and Data Minimization? Data is maintained on every node of the network and publicly accessible to anyone, regardless of the original purpose
- How can right to rectify or right to be forgotten be implemented?



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# Thank you!

Thank you for your time and interest in  
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